# San Tan Water District (Name of Service Area)

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(Name of Service Area)

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### San Tan Water District

(Name of Service Area)

## GENERAL WATER SERVICE

#### <u>Availability</u>

Available for all metered residential, commercial, irrigation and public authority customers served by the Company.

### **Schedule of Charges**

	Monthly		Tier One		Tier Two		Tier Three	
	Ν	1inimum	Volumetric Rate (pe	First Tier	Volumetric Rate (per	Second Tier	Volumetric Rate (per	Third Tier
Meter Size		Charge	1,000 gallons)	(Gallons)	1,000 gallons)	(Gallons)	1,000 gallons)	(Gallons)
Residential								
5/8-inch X 3/4-inch	\$	15.35	\$ 2.4109	First 4,000	\$ 3.0261	4,001 to 10,000	\$ 4.2156	Over 10,000
3/4-inch	\$	15.35	\$ 2.4109	First 4,000	\$ 3.0261	4,001 to 10,000	\$ 4.2156	Over 10,000
1-inch	\$	23.11	\$ 3.0261	First 32,000	\$ 4.2156	Over 32,000		
1 1/2-inch	\$	61.76	\$ 3.0261	First 85,000	\$ 4.2156	Over 85,000		
2-inch	\$	92.66	\$ 3.0261	First 150,000	\$ 4.2156	Over 150,000		
3-inch	\$	185.40	\$ 3.0261	First 300,000	\$ 4.2156	Over 300,000		
4-inch	\$	309.01	\$ 3.0261	First 545,000	\$ 4.2156	Over 545,000		
6-inch	\$	618.08	\$ 3.0261	First 1,120,000	\$ 4.2156	Over 1,120,000		
8-inch	\$	927.16	\$ 3.0261	First 1,400,000	\$ 4.2156	Over 1,400,000		
10-inch	\$	1,236.23	\$ 3.0261	First 2,000,000	\$ 4.2156	Over 2,000,000		
Commercial, Irrigation,	and	A90 b						
5/8-inch X 3/4-inch	\$	15.35	\$ 3.0261	First 10,000	\$ 4.2156	Over 10,000		
3/4-inch	\$	15.35	\$ 3.0261	First 10,000	\$ 4.2156	Over 10,000		
1-inch	\$	23.11	\$ 3.0261	First 25,000	\$ 4.2156	Over 25,000		
1 1/2-inch	\$	61.76	\$ 3.0261	First 85,000		Over 85,000		
2-inch	\$	92.66	\$ 3.0261	First 150,000	\$ 4.2156	Over 150,000		
3-inch	\$	185.40	\$ 3.0261	First 300,000	\$ 4.2156	Over 300,000		
4-inch	\$	309.01	\$ 3.0261	First 545,000	\$ 4.2156	Over 545,000		
6-inch	\$	618.08	\$ 3.0261	First 1,120,000	\$ 4.2156	Over 1,120,000		
8-inch	\$	927.16	\$ 3.0261	First 1,400,000	\$ 4.2156	Over 1,400,000		
10-inch	\$	1,236.23	\$ 3.0261	First 2,000,000	\$ 4.2156	Over 2,000,000		
Construction Water(a)	\$	185.40	\$ 3.0261	All Usage		704		
Standpipe	\$	-	\$ 3.0261	All Usage				

### Note to Commodity Rates:

(a) Construction water service shall be through a Company-approved meter, provided by the customer, and attached to a Company fire hydrant. If the customer does not provide a meter, the Company will provide a meter and will require a refundable deposit from the customer equal to the cost of the meter. The Company is under no obligation to provide construction water service. The Company will provide construction water service at its sole discretion and only as water is available. That construction water service may be withdrawn or restricted at any time by the Company at its sole discretion. The Customer shall be responsible for transporting that construction water from the assigned meter and hydrant to the place of use. Any attempt by the customer, their subcontractors or any other entity to take construction water through any means not specifically approved by the Company shall be deemed to be an illegal connection and treated as water theft.

The Low Income Surcharge will be added to the volumetric rate of the high-usage block and assessed on all San Tan Water District Ratepayers with such usage, and will change upon the Company's annual reconciliation of number of participants and top tier usage.

Low Income Program details are noted on the Low Income Assistance Program Tariff on Sheets 4.0-4.1 under the Customer Assistance Programs section.

(Continued on Sheet No. 1.1)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **GENERAL WATER SERVICE**

### **Terms and Conditions**

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in subsections, Customer Assistance Programs, Adjustor Mechanisms and Miscellaneous Service Charges included in the Company's tariffs on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use and franchise or other governmental tax, per Commission Rule 14-2-409.D.5.

A 1½% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with Arizona Administrative Code R14-2-310.C.

From time to time, the Company may provide public notices, specific notices, correspondence or other notifications ("Notices") regarding the presence of conditions affecting the quality and/or quantity of water service provided by the Company. (Examples of such Notices include, but are not limited to, boil water alerts, notice of hydrant or main flushing, and notice of water quality testing results.) These Notices may contain information about actions members of the public may wish to, are recommended to, or should take in response to the conditions identified in the Notice. In the event the Company issues a Notice, the Company will not be liable for any expenses or costs incurred by a customer or end user for any action taken in response to any condition identified in the Notice.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025

Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

## San Tan Water District

(Name of Service Area)

## **GENERAL WATER SERVICE**

### **Terms and Conditions (continued)**

Liability

- Water pressure for Private Fire Service and Public Fire Hydrant Service. The Utility will supply only such water at such pressures as may be available from time to time as a result of the normal operation of its water system. The Utility does not guarantee a specific water pressure or gallons per minute flow rate at any public fire hydrant or private fire service. In the event service is interrupted or irregular or defective or fails from causes beyond the Utility's control or through ordinary negligence of its employees or agents, the Utility will not be liable for any injuries or damages arising therefrom.
- 2. Limitation of Utility Responsibility. The Utility does not assume the responsibility of inspecting or maintaining any customer's piping or apparatus and will not be responsible therefor; however, the Utility reserves the right to refuse water service unless the customer's piping or apparatus is installed in such manner as to prevent cross connections or backflow into the Utility's system in compliance with the Utility's Cross Connection/Backflow Tariff as approved by the Commission.
- Third party claims. Utility will not be responsible for any third-party claims against Utility that arise
  from Customer's use of Utility's utility service unless such claims are caused by the Utility's willful
  misconduct or gross negligence.
- 4. <u>Indemnity</u>. Customer will indemnify, defend and hold harmless the Utility (including the costs of reasonable attorney's fees) against all claims (including, without limitation, claims for damages to any business or property, or injury to, or death of, any person) arising out of any wrongful act or negligent omission of the Customer, or the Customer's agents, in connection with the Utility's service or facilities.
- <u>Limitation of damages</u>. The liability of the Utility for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Utility, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under the Utility's tariff (calculated on a proportionate basis where appropriate) to the period during which the error, mistake, omission, interruption or delay occurs, except if such damages are caused by the Utility's willful misconduct or gross negligence.
- 6. <u>Incidental, indirect, special, or consequential damages</u>. In no event will the Utility be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foresee ability thereof.
- 7. <u>Interference with Utility facilities.</u> The Utility will not be responsible in any occasion for any loss or damage caused by the negligence or wrongful act of the Customer or any of its agents, employees or licensees in installing, maintaining, using, operating or interfering with any Utility facilities.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

(Name of Service Area)

## NON-POTABLE WATER

### NON-POTABLE CENTRAL ARIZONA WATER PROJECT WATER SERVICE

<u>Availability</u>. Within the Company's certificated area, Central Arizona Project ("CAP") water may be purchased when available and subject to the terms and conditions set forth herein. Portions of the delivery service will be provided through certain facilities owned by New Magma Irrigation and Drainage District ("NMIDD") under a wheeling agreement with the Company. Service availability to the customer is contingent upon the availability of those NMIDD facilities pursuant to the wheeling agreement.

<u>Suitability</u>. It is the customer's responsibility to determine the initial and continuing suitability of the non-potable CAP water furnished under this tariff for any intended uses. The Company does not treat, test or monitor non-potable CAP water and furnishes it to customers strictly on an "as-received" basis from the Central Arizona Water Conservation District ("CAWCD") and as wheeled by NMIDD. The customer agrees to accept non-potable CAP water "as received." Compliance with any requirement of the Arizona Department of Environmental Quality, or any other agency having jurisdiction, concerning the use or quality of non-potable CAP water shall be the sole responsibility of the customer. The Company will not be liable for, and the customer will hold harmless, indemnify and defend the Company against, any injuries or damages arising from its service of non-potable CAP water.

<u>Facilities and Demand</u>. When applying for non-potable CAP water service, the customer shall specify the maximum annual quantity of CAP water in acre feet ("AF") that it intends to use under this tariff schedule and pursuant to a Non-Potable Water Facilities Contribution Agreement. This quantity of water will be used to determine the facilities required to serve the customer and will be the customer's maximum demand for non-potable CAP water ("CAP Demand") during any calendar year. The customer will be responsible for the annual CAWCD M&I Water Service Capital Charge on the CAP Demand. The customer will contribute the funds required to install all facilities needed to provide CAP water. Such facilities will be owned by the Company.

**Monthly Bill**. The monthly billing will consist of the following components:

- a. A monthly CAP Demand charge equal to 1/12th of the customer's CAP Demand in AF times the applicable CAWCD M&I Water Service Capital Charge per AF plus four percent (4%) of such costs to cover the Company's administrative and handling costs.
- b. A meter charge based on the applicable monthly minimum charge by meter size as set forth in each system's General Service tariff schedule. This meter charge shall not include any water.
- c. A commodity charge designed to pass on all costs of non-potable CAP water, except the monthly CAP Demand charge, as billed to the Company during the previous month by the CAWCD or any other authorized governmental agency, plus one percent (1%) of such costs to cover the Company's administrative and handling costs.

(Continued on Sheet No. 2.1)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

## San Tan Water District

(Name of Service Area)

## **NON-POTABLE WATER**

### NON-POTABLE CENTRAL ARIZONA WATER PROJECT WATER SERVICE (continued)

- d. A power, maintenance, wheeling and depreciation charge based on the specific requirements of each customer.
  - The power component will be the direct and separately metered cost of the power billed to
    the Company during the previous month for CAP water delivered to the customer, plus one
    percent (1%) of the power cost to cover the Company's administrative and handling costs.
     If multiple customers are being served by common facilities, the power component will be
    prorated based on CAP water actually used during the month by each customer.
  - ii. The maintenance component will be the actual costs of maintaining the facilities required to serve the customer, plus a ten percent (10%) charge to provide for overhead and margin. If multiple customers are being served by common facilities, the maintenance component will be prorated based on each customer's CAP Demand.
  - iii. The wheeling component will be the actual costs to the Company of any and all costs to the Company associated with the NMIDD Wheeling Agreement, plus one percent (1%) of the contract cost to cover the Company's administrative and handling costs. If multiple customers are being served by common facilities, the power component will be prorated based upon CAP water actually used during the month by each customer.
  - iv. The depreciation component will be 1/12th of the product of the Company's book depreciation rate, as authorized by the Arizona Corporation Commission, times the original cost of the plant facilities serving the customer. If multiple customers are being served by common facilities, the depreciation component will be prorated based on each customer's CAP Demand.

### **Terms and Conditions**

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in tariffs in subsections, Customer Assistance Programs, Adjustor Mechanism and Miscellaneous Service Charges included in the Company's tariff on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use, franchise or other governmental tax, per Commission Rule 14-2-409.D.5.

A 1-1/2% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with Arizona Administrative Code R14-2-310.C.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

# San Tan Water District (Name of Service Area)

## **FIRE PROTECTION**

## **RESERVED**

Pendino Accalinal Approval

ISSUED: July 31, 2025

Month Day Year

EFFECTIVE: August 1, 2025

Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

### **LOW INCOME ASSISTANCE PROGRAM TARIFF**

### **LOW INCOME ASSISTANCE PROGRAM**

The Low Income Assistance Program ("Program") offered by the Company is designed as a short-term relief program. The Program provides assistance to residential customers in the San Tan Water District. Customers must complete the Low Income Assistance Application and provide necessary documentation to show they meet the qualifying guidelines. Details can be found in the Company's Plan of Administration for the Program.

### **Availability**

Customers that meet the eligibility requirements shall be enrolled in the Program on a first come, first served basis up to a combined maximum level of 1,000 participants for the San Tan Water District and San Tan Wastewater District. [Note: a participant receiving a low income assistance credit for both water and wastewater counts as two participants for purposes of calculating maximum participants]. Once the Program has reached full participation, any future applicants will be placed on a wait list.

To qualify, applicants must:

- Be a resident and residential customer in the San Tan Water District.
- Be the primary account holder or a person residing in housing in a homeowner's association, apartment complex or mobile home park.
- Not be claimed as a dependent on another person's tax return
- Not have gross annual household income that exceeds 200% of the Federal Poverty Guidelines for the current year (to be updated annually).

There is an annual recertification requirement whereby the applicant must reapply each year based on the timeline determined by the Company.

### **Low Income Credit**

Those customers that are the primary account holder will receive a monthly credit of \$10.00 on their water bill. For those customers who reside in multi-unit housing, checks will be written on a bi-annual basis for the number of months that the customer is eligible for the credit during that 6-month period.

#### Low Income Surcharge

The low income assistance credit will be recovered via a surcharge on the high-usage block assessed on all San Tan Water District ratepayers with such usage.

(Continued on Sheet No. 4.1)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

### **LOW INCOME ASSISTANCE PROGRAM TARIFF** (continued)

Rate per 1,000 gallons

Surcharge added to the highest block volumetric rate

\$0.00 \*

### Reporting

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of Program participants;
- Total amount of Program discounts given
- · Direct and indirect costs associated with the Program and
- Collections made from all water ratepayers to fund the Program
- Total gallons of top tier usage; and
- The calculation used by EPCOR to determine the rate per thousand gallons to be charged to customers.

The first report will be based on the period from Program inception through December 31, 2025.

As part of each annual filing, the Company will include a reconciliation for the prior year reporting period comparing the amounts recovered from the surcharge to the amounts credited to the Program participants. Any over- or under- collection will be trued up with the subsequent year's low income Program costs.

Annual revisions to the surcharge will become administratively effective 30 days after the filing date.

### **Terms and Conditions**

All rates in this Schedule shall be subject to their proportionate share of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

For primary account holders, no checks will be issued for excess credits generated by this Program.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

<sup>\*</sup> Rate consists of \$0.0000 surcharge per 1,000 gallons of usage to charge the under collection of prior years' surcharge and \$0.0000 per 1,000 gallons of usage for the collection of current annual Low Income charges.

(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

### **DEPLOYED SERVICE MEMBER CREDIT PROGRAM TARIFF**

### **DEPLOYED SERVICE MEMBER CREDIT PROGRAM**

The Deployed Service Member Credit Program is designed as a temporary relief Program for service members serving away from their primary residences for an extended period of time. The Program provides relief to service members who are residential customers in the San Tan Water District. Details can be found in the Company's Deployed Service Member Credit Program's Plan of Administration.

### Availability

Customers must provide necessary documentation to show they meet the qualifying guidelines. A combined maximum of 100 service members may be enrolled in the Program at any time for the San Tan Water District and San Tan Wastewater District but the Company is permitted to seek Arizona Corporation Commission's approval to change participant limits based on level of participation. [Note: a participant receiving a Program credit for both water and wastewater counts as two participants for purposes of calculating maximum participants]. Once the Program has reached full participation, any future applicants will be placed on a wait list.

To qualify for this Program, a service member must:

- Be on active duty for the U.S. Army, Navy, Marines, Air Force, Coast Guard, or National Guard.
- Be deployed, on a deployment that is not a "permanent change of station" and is not a short-term deployment in which a spouse and/or dependents remain stateside.
- Have the residence in EPCOR's service area as the service member's primary residence, not secondary to another primary residence.
- Not have any family living in the residence in EPCOR's service area during the service member's deployment.

Each service member's eligibility must be determined based on written orders from the service member's command. Each service member's continued eligibility must be determined periodically through a recertification process.

### **Deployed Service Member Credit**

For those qualified customers, during a service member's enrollment, the Program will provide a monthly bill credit covering the enrolled service member's entire monthly water bill during the service member's deployment.

### **Funding**

The Deployed Service Member Credit Program costs will be recovered via a surcharge on the high-usage block assessed on San Tan Water District ratepayers with such usage. EPCOR will annually summarize the amount of credits provided to date and calculate a rate per thousand gallons determined by the volume of water in the high-usage block for all San Tan Water District customers.

(Continued on Sheet No. 4.3)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

## **DEPLOYED SERVICE MEMBER CREDIT PROGRAM TARIFF** (continued)

### Reporting

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the following for the prior calendar year:

- Number of Program participants;
- Total amount of Program discounts given;
- Direct and indirect costs associated with the Program;
- Collections made from all water ratepayers to fund the Program;
- Total gallons of top tier usage; and
- The calculations used by EPCOR to determine the rate per thousand gallons to be charged to customers.

The first report will be based on the period from Program inception through December 31, 2025.

As part of each annual filing, the Company will include a reconciliation for the prior year reporting period comparing the amounts recovered from the surcharge to the amounts credited to the Program participants. Any over- or under- collection will be trued up with the subsequent year's Program costs. The Company shall also include a proposed revised tariff sheet for the Program surcharge.

### **Terms and Conditions**

All rates in this Schedule shall be subject to their proportionate share of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

### **DISABLED MILITARY VETERAN CREDIT PROGRAM TARIFF**

### **DISABLED MILITARY VETERAN CREDIT PROGRAM**

The Disabled Military Veteran Credit Program is designed as a relief program for individuals disabled as part of their military service. The Program provides relief to disabled veterans who are residential customers in the San Tan Water District. Details can be found in the Company's Disabled Military Veteran Credit Program's Plan of Administration.

### **Availability**

Customers must provide necessary documentation to show they meet the qualifying guidelines. A maximum combined total of 1,000 disabled veterans for the San Tan Water District and San Tan Wastewater District may be enrolled in the Program at any time. Enrollment in the Program will be determined on a first-come, first-served basis. [Note: a participant receiving a Program credit for both water and wastewater counts as two participants for purposes of calculating maximum participants]. Once the Program has reached full participation, any future applicants will be placed on a wait list.

To enroll, an individual must provide a Benefit Summary Letter or a Veteran Health Identification Card ("VHIC") from the U. S. Department of Veterans Affairs demonstrating that the individual has any level of disability as a result of their military service.

#### **Disabled Military Veteran Credit**

For those qualified customers, the Program will provide a monthly bill credit of \$10.00.

### **Funding**

The Disabled Military Veteran Assistance credit will be recovered via a surcharge on the high-usage block assessed on all San Tan Water District ratepayers with such usage. The total annual Program costs will be calculated by multiplying the total actual participation by the \$10.00 monthly credit times 12 months to determine the annual program costs for the year. The total annual Program surcharge per 1,000 gallons will be determined by dividing the total annual Program costs by the volume of water (in thousands) in the high-usage block for all Water District customers.

(Continued on Sheet No 4.5)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## CUSTOMER ASSISTANCE PROGRAMS

### **DISABLED MILITARY VETERAN CREDIT PROGRAM TARIFF** (continued)

### Reporting

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the following for the prior calendar year:

- Number of Program participants;
- Total amount of Program discounts given;
- Direct and indirect costs associated with the Program;
- Collections made from all water ratepayers to fund the Program;
- Total gallons of top tier usage; and
- The calculation used by EPCOR to determine the rate per thousand gallons to be charged to customers.

The first report will be based on the period from Program inception through December 31, 2025.

As part of each annual filing, the Company will include a reconciliation for the prior year reporting period comparing the amounts recovered from the surcharge to the amounts credited to the Program participants. Any over- or under- collection will be trued up with the subsequent year's Program costs. The Company shall also include a proposed revised tariff sheet for the Program Surcharge.

### **Terms and Conditions**

May Appr All rates in this Schedule shall be subject to their proportionate share of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

For primary account holders, no checks will be issued for excess credits generated by this Program.

EFFECTIVE: August 1, 2025 ISSUED: July 31, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **ADJUSTOR MECHANISMS**

### SUSTAINABLE WATER SURCHARGE ("SWS")

In Decision No. 78546 dated April 28, 2022, the Arizona Corporation Commission authorized the Company to implement a Sustainable Water Surcharge ("SWS") adjustor mechanism to recover the annual tax assessments imposed upon the Company by the CAGRD as a result of the Company's membership in the CAGRD, as well as costs incurred to acquire alternate sustainable water resources. Accordingly, in addition to all other applicable rates and charges in these tariffs, each customer shall pay a monthly SWS that is a combination of both a CAGRD surcharge per thousand gallons of water delivered and a surcharge for Other Recoverable Costs (e.g. CAP costs, Gila River Indian Community Costs, Salt River Project costs, Groundwater Withdrawal Fees, etc.). The SWS is effective for all metered water service rendered in all water service areas for all classes of service on and after December 1, 2024 in accordance with all conditions set forth in Decision No. 78546.

The SWS per kgal shall be the sum of the Estimated CAGRD Payments per thousand gallons and the Estimated Other Recoverable Cost Payments per thousand gallons for each AMA. The Estimated CAGRD Surcharge per 1,000 gallons shall be calculated as follows: The actual annual CAGRD costs for the prior year (billed in August of the current year) in the Phoenix Active Management Area ("Phoenix AMA") shall be divided by the gallons sold in the current year (Actual Sales for January thru September and estimated sales for October, November, and December) to determine a CAGRD fee per 1,000 gallons delivered to customers in the Phoenix AMA. The Other Recoverable Costs Surcharge per thousand gallons shall be calculated by reflecting the invoiced charges for CAP Costs, Gila River Indian Community Costs, Salt River Project costs, Groundwater Withdrawal Fees, etc. when applicable. The Total Prior Year's (Over) Under recovery shall be added to the Total Estimated CAGRD Payments to compute the Proposed CAGRD Surcharge per kgal.

Similarly, the actual annual CAGRD costs for the prior year (billed in August of the current year) in the Pinal Active Management Area ("Pinal AMA") shall be divided by the gallons sold in the current year (Actual Sales for January thru September and estimated sales for October, November, and December) to determine a CAGRD fee per 1,000 gallons delivered to customers in the Pinal AMA. The Other Recoverable Costs Surcharge per thousand gallons shall be calculated by reflecting the invoiced charges for CAP Costs, Gila River Indian Community Costs, Salt River Project costs, Groundwater Withdrawal Fees, etc. when applicable. The Total Prior Year's (Over) Under recovery shall be added to the Total Estimated CAGRD Payments to compute the Proposed CAGRD Surcharge per kgal.

The Estimated Other Recoverable Cost Payments per 1,000 gallons shall be the estimated costs of current CAP costs, Gila River Indian Community Costs, Salt River Project costs, Groundwater Withdrawal Fees that are included in the prior year's actual Other Recoverable Costs applicable to each AMA divided by the Projected Sales based on the Prior Year's sales used in determining Recoveries.

(Continued on Sheet No. 5.1)

October 31, 2024 EFFECTIVE: December 1, 2024 ISSUED:

Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

Month Day Year

Rate Per Thousand Gallons of Water Delivered:

(Name of Company)

## San Tan Water District

(Name of Service Area)

## **ADJUSTOR MECHANISMS**

## SUSTAINABLE WATER SURCHARGE ("SWS") (continued)

By October 31st of each year, the Company shall submit for Commission consideration its proposed SWS adjustor fees for the Phoenix AMA and the Pinal AMA, along with the calculations and documentation from all relevant sources to support the data used in the calculations. The Commission-approved SWS shall become effective by January 1 and shall remain in effect until the next SWS fee is calculated and approved. To prevent over or under recovery of the SWS components, an annual true-up of the prior year's collections shall be performed at the time the Company submits its proposed SWS adjustor to the Commission. Any over or under recovery of recoverable costs (CAGRD and Other Recoverable Costs) shall be included in the next year's computation.

SWS Adjustor Fees.

AMA Where Customer Resides:

A SWS adjustor fee shall be applicable to each thousand gallons of water sold, as follows:

Phoenix AMA \$2.87 (effective 12/1/2024)

(\$0.0 Pinal AMA

> October 31, 2024 EFFECTIVE: December 1, 2024 ISSUED: Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

## San Tan Water District

(Name of Service Area)

## **ADJUSTOR MECHANISMS**

### RATE CASE EXPENSE SURCHARGE

Decision Number 81415 authorized the Company to recover approved rate case expense over a three year period and collected through a Rate Case Expense Surcharge. This surcharge will terminate once the Rate Case Expense has been collected.

**Applicability** 

Applicable to all customers served in this service area except for sales of effluent.

Surcharge Rate

Flat charge per month

### **Terms and Conditions**

rt to th Ce The Company will annually file with the Commission, as part of its Annual Report to the Commission's Utility Division, a report indicating the amount of the expense collected through the Rate Case Expense Surcharge and the amount of the Rate Case Expense still outstanding.

This surcharge will appear on each applicable customer bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate share of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

EFFECTIVE: August 1, 2025 ISSUED: July 31, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **ADJUSTOR MECHANISMS**

### POWER COST ADJUSTOR MECHANISM ("PCAM")

The PCAM allows the Company to pass through increases or decreases in purchased power costs that result from a rate change for any electric service provider supplying retail service to the Company. Details can be found in the Company's Power Cost Adjustor Mechanism Plan of Administration.

### Applicability

Applicable to all customers served in this service area except for sales of effluent.

PCAM Surcharge Rate:

All usage per 1,000 gallons per month

\$0.0000 \*

### **Terms and Conditions**

The Company will annually file with the Commission by March 31, the proposed annual PCAM surcharge for the current calendar year. The first report will be based on the period January 1, 2026 through December 31, 2026. The filing shall contain a summary of all costs, total collections from the surcharge, and the updated surcharge amount. All documentation to support the proposed surcharge will be included.

As part of each annual filing, the Company will perform a reconciliation for the prior reporting period comparing the amounts recovered from / refunded to customers to the amount of increase / decrease in power expenses due to changes in rates for that same period resulting in either an under / (over) recovery. This true-up will be included in the annual calculation.

The PCAM surcharge will be effective on May 1 of each year.

The PCAM surcharge will appear on each applicable customer's bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate share of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

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<sup>\*</sup> Rate consists of \$0.0000 per 1,000 gallons of usage to recover the over/under collection of prior years' surcharge and \$0.0000 per 1,000 gallons of usage for the collection of current annual power charges.

## San Tan Water District

(Name of Service Area)

## **ADJUSTOR MECHANISMS**

### **DEFERRED DEBIT ADJUSTOR MECHANISM**

Decision Number 77854 as modified by Decision Number 78579 authorized the Company to implement a Deferred Debit Mechanism upon completion of its first rate case under EPCOR's ownership. Details can be found in the Company's Deferred Debit Plan of Administration.

Applicability

Applicable to all customers served in this service area.

Surcharge Rate

Flat charge per month

### **Terms and Conditions**

s serv The Company will file annually with the Commission a summary of total collections from the surcharge and the updated surcharge amounts. The first report will be based on the 12-month period commencing on August 1, 2025. The report will be filed within 60 days of the end of each annual reporting period. The revised surcharge will be effective 30 days after the annual filing or 90 days after the reporting periods Annual revisions to the surcharge will become administratively effective 30 days after the filing date.

This surcharge will appear on each applicable customer's bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate share of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

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5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **MISCELLANEOUS SERVICE CHARGES**

In addition to all other applicable rates and charges in this tariff, each customer shall be subject to the following charges, as applicable:

Establishment of Service	\$35.00
Reconnection of Service (Delinquent)	\$35.00
Meter Test (if correct)	\$35.00
Deposit Requirement (Residential Meter)	(a)
Deposit Requirement (Non-Residential Meter)	(a)
Deposit Interest	(b)
Re-Establishment of Service (Within 12 months)	(c)
NSF Check	\$25.00 (d)
Deferred Payment, Per Month	1.5%
Meter Re-Read (if Correct)	\$25.00
Charge of Moving Customer Meter (at Customer Request)	Cost (e)
After Hours Service Charge	\$35.00
Late Payment Penalty, Per Month	1.5%

- (a) Per A.A.C. R14-2-403(B).
- (b) Interest per A.A.C. R14-2-403(B).
- (c) Monthly minimum usage charge times number of months off the system, per A.A.C. R14-2-403(D)
- (d) Utility may only charge one NSF fee when customers are billed for water and wastewater service on one bill.
- (e) Per A.A.C. R14-2-405(B)

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, or use tax, per A.A.C. R14-2-409(D)(5).

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ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

(Name of Service Area)

## **MISCELLANEOUS SERVICE CHARGES**

### **Service Line and Meter Installation Charges**

In addition to all other applicable rates and charges in this tariff, each customer requesting new water service shall pay a Service Line and Meter Installation Charge for each meter requested, as follows:

Meter Size	Service Line	Meter Installation	Total *
5/8" x 3/4" Meter	\$565.00	\$165.00	\$730.00
3/4" Meter	\$565.00	\$185.00	\$750.00
1" Meter	\$629.00	\$220.00	\$849.00
1 1/2" Meter	\$699.00	\$325.00	\$1,024.00
2" Turbine Meter	\$1,054.00	\$385.00	\$1,439.00
2" Compound Meter	\$1,054.00	\$1,050.00	\$2,104.00
3" Turbine Meter	\$1,327.00	\$1,065.00	\$2,392.00
3" Compound Meter	\$1,480.00	\$1,665.00	\$3,145.00
4" Turbine Meter	\$1,892.00	\$1,335.00	\$3,227.00
4" Compound Meter	\$2,121.00	\$2,445.00	\$4,566.00
6" Turbine Meter	\$2,807.00	\$2,665.00	\$5,472.00
6" Compound Meter	\$2,959.00	\$3,700.00	\$6,659.00
8" and Larger	At Cost	At Cost	At Cost

Amount will be adjusted to include the actual cost incurred when boring under or cutting across a road or highway is required

### **Terms and Conditions**

The Service Line and Meter Installation Charge shall be refundable to the customer pursuant to A.A.C, R14-2-405(B)(2). The customer shall be the owner of and shall be solely responsible for the design, installation, maintenance, repair, operation, and cost of the service line on the customer's side of the water meter.

An applicant for water service shall pay to the Company, as a refundable advance in aid of construction the full cost to provide the new service line and meter.

In addition to the collection of regular rates, the Company will collect from its customers a proportionate share of any privilege, sales, use, franchise or other governmental tax, per A.A.C. R14-2-409(D)(5).

All advances and/or contributions are to include labor, materials, overheads, and all applicable taxes, including all gross-up taxes for income taxes, if applicable.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

## San Tan Water District

(Name of Service Area)

## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE**

### I. Purpose and Applicability.

The purpose of the Common Facilities Hook-up Fee payable to EPCOR Water Arizona Inc. ("the Company") pursuant to this tariff is to equitably apportion the costs of constructing additional common water facility infrastructure to provide water production, delivery, treatment, storage and pressure among all new service connections. These charges are applicable to all new service connections established after the effective date of this tariff. The charges are one-time charges and are payable as a condition to the Company's establishment of service, as more particularly provided below.

### II. Definitions.

Unless the context otherwise requires, the definitions set forth in R-14-2-401 of the Arizona Corporation Commission's ("Commission") rules and regulations governing water utilities shall apply in interpreting this tariff schedule.

"Applicant" means any Person (as defined at A.A.C. R14-2-401(22)) entering into an agreement with the Company for the installation of water facilities to serve new service connections, and may include developers and/or builders of new residential subdivisions, but may also include commercial and industrial developers, including but not limited to persons utilizing water for industrial processes.

"Main Extension" has the meaning as set forth in A.A.C. R14-2-401(14), and which may be located on-site or off-site.

"Main Extension Agreement" means any agreement whereby an Applicant, Developer and/or Builder agrees to advance the costs of the installation of water facilities, which may include Common Facilities, to the Company to serve new service connections, or install water facilities to serve new service connections and transfer ownership of such water facilities to the Company, in either case which agreement shall require the approval of the Commission pursuant to A.A.C. R-14-2-406, and shall have the same meaning as "Water Facilities Agreement" or "Line Extension Agreement." A Main Extension Agreement may also include provisions governing the design, construction and conveyance of Off Site Facilities or Common Facilities, even if those facilities are not subject to the refund provisions of such agreement.

"Common Facilities" means all wells, storage tanks, production, treatment, booster pumps, pressure tanks, transmission mains and related appurtenances (and may include any expansions of existing facilities), constructed for the benefit of the entire water system and not for the exclusive use of the Applicant's development.

"Off Site Facilities" means those facilities – including but not limited to for pressure, storage and water supply – that are being designed and built for the exclusive use of Applicant's development and are not for the benefit of the entire water system (and may include any expansions of existing facilities). Off Site Facilities does not include any mains or ancillary equipment that are Main Extensions as defined herein.

"Service Connection" means and includes any connection for water service for any residential, commercial or industrial use (whether domestic or otherwise), regardless of meter size, and also includes any unmetered service connection, including for any fire line that is constructed separately from other water supply lines. In such instances, the Hook Up Fee shall be charged on the basis of the size of the connection and the quantity of points of connection.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

## San Tan Water District

(Name of Service Area)

## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE (continued)**

### III. Common Facilities Hook-up Fee

For each new service connection, the Company shall collect a Common Facilities Hook-up Fee derived from the following table:

OFF-SITE WATER FACILITY HOOK-UP FEE TARIFF				
Meter Size	Total Fee			
5/8 x 3/4 Inch	\$ 2,900			
¾ Inch	\$ 2,900			
1 Inch	\$ 2,900			
1-1/2 Inch	\$ 14,000			
2 Inch	\$ 22,400			
3 Inch	\$ 42,000			
4 Inch	\$ 70,000			
6 Inch	\$ 140,000			
8 Inch	\$ 224,000			
10 Inch or greater	\$ 322,000			

### IV. <u>Terms and Conditions.</u>

- (A) <u>Assessment of One Time Common Facilities Hook-up Fee:</u> The Common Facilities hook-up fee may be assessed only once per parcel, service connection, or lot within a subdivision (similar to meter and service line installation charges).
- (B) <u>Use of Common Facilities Hook-up Fee:</u> Common Facilities hook-up fees may only be used to pay for capital items of Common Facilities, or for repayment of loans obtained for installation of Common Facilities. Common Facilities hook-up fees shall not be used for repairs, maintenance or operational purposes.

### (C) Time of Payment:

1) In the event that the Applicant that will be constructing improvements is required to enter into a Main Extension Agreement, payment of the Common Facilities hook-up fees required hereunder shall be made by the Applicant no later than 30 calendar days after the effective date of that Main Extension Agreement. Additionally, Company shall file the Main Extension Agreement with the Utilities Division of the Arizona Corporation Commission in accordance with R-14-2-406(M) and notify Applicant when approval is received.

(Continued on Sheet No. 7.2)

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ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE (continued)**

- 2) In the event that the Applicant for the service is not required to enter into a Main Extension Agreement or any other facilities improvement agreement, the charges hereunder shall be due and payable at the time the meter and service line installation fee is due and payable.
- (D) <u>Common Facilities Construction by Applicant:</u> The Company and Applicant may agree to construction of Common Facilities necessary to serve a particular development by Applicant which facilities are then conveyed to the Company. In that event, Company shall credit the total cost of such Common Facilities as an offset to the Common Facilities hook-up fees due under this Tariff. If the total cost of the Common Facilities constructed by Applicant and conveyed to Company is less than the applicable Common Facilities hook-up fees under this Tariff, Applicant shall pay the remaining amount of the Common Facilities hook-up fees owed hereunder. If the total cost of the Common Facilities contributed by Applicant, Developer or Builder and conveyed to Company is more than the applicable Common Facilities hook-up fees under this Tariff, Applicant shall be refunded the difference upon acceptance of the Common Facilities by the Company. The refund may be paid in installments over a period of time pursuant to an agreement between the Company and the developer on a case by case basis.
  - 1) The Company and Applicant may agree to construction of additional facilities that are not Common Facilities and are not Main Extensions, the cost of which shall not be subject to off-set under this paragraph IV.D, but which may be subject to refund under R14-2-406(D) but where Company may, in the alternative, instead require a contribution from Applicant that will not be subject to any hook-up fee credit.
  - 2) Any oversizing of any facilities that will be constructed by Applicant, whether Common Facilities, Off-Site Facilities, or Main Extensions, required by the Company will be subject to reimbursement, which may be done in one or more installments and will be independent of the refunding otherwise set forth in this provision.
- (E) Other Facilities That Are Not Main Extensions or Common Facilities. Any facilities necessary for Applicant's development that are neither a Main Extension nor Common Facilities as defined herein, which may include but are not limited to additional facilities for storage, pressure and water supply, are Off-Site Facilities where a contribution may be required from Applicant and where such contribution will not be subject to any hook-up fee credit. This contribution will be independent of hook-up fees assessed for Common Facilities, and may be in the form of (1) an additional cash contribution; or (2) design and construction of such facilities by Applicant, which are subsequently conveyed to the Company. The total costs for such Off-Site Facilities will include design and engineering costs. At the Company's discretion, the Company may instead agree to treatment of such contribution(s) as a refundable advance subject to refund on the same terms as set forth in the Company's tariffs.

(Continued on Sheet No. 7.3)

ISSUED: July 31, 2025

Month Day Year

EFFECTIVE: August 1, 2025

Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE (continued)**

- (F) <u>Failure to Pay Charges; Delinquent Payments:</u> The Company will not be obligated to provide water service to any Applicant or other applicant for service in the event that such Applicant has not paid in full all charges hereunder. Under no circumstances will the Company set a meter or otherwise allow service to be established if the entire amount of any payment has not been paid.
- (G) <u>Large Subdivision Projects:</u> In the event that the Applicant is engaged in the development of a residential subdivision containing more than 150 lots, and is a party to a Main Extension Agreement with the Company for such development, the Company may, in its discretion, agree to payment of the Common Facilities hook-up fees in installments. Such installments may be based on the residential subdivision development's phasing, and should attempt to equitably apportion the payment of charges hereunder based on the Applicant's construction schedule and water service requirements.
- (H) <u>Common Facilities Hook-Up Fees Non-refundable:</u> The amounts collected by the Company pursuant to the Common Facilities hook-up fee tariff shall be non-refundable contributions in aid of construction.
- (I) <u>Common Facilities Hook-up Fees in Addition to Main Extensions:</u> The Common Facilities hook-up fee shall be in addition to any costs associated with the construction of those Main Extensions or other additional facilities under Paragraph IV.D that are not Common Facilities, required under a Main Extension Agreement.
- (J) <u>Disposition of Excess Funds:</u> After all necessary and desirable Common Facilities are constructed utilizing funds collected pursuant to the Common Facilities hook-up fees, or if the Common Facilities hook-up fee has been terminated by order of the Arizona Corporation Commission, any funds remaining on the balance of hook-up fees shall be refunded. The manner of the refund shall be determined by the Commission at the time a refund becomes necessary.
- (K) <u>Fire Flow Requirements:</u> In the event the Applicant has fire flow requirements that require additional facilities beyond those facilities whose costs were included in the Common Facilities hook-up fee, the Company may require the Applicant to install such additional facilities as are required to meet those additional fire flow requirements, as a non-refundable contribution, in addition to paying the Common Facilities hook-up fee.
- (L) <u>Status Reporting Requirements to the Commission:</u> The Company shall submit a calendar year Common Facilities hook-up fee status report each February 28<sup>th</sup> to Docket Control for the prior twelve (12) month period, beginning February 28, 2025, until the Common Facilities hook-up fee tariff is no longer in effect. This status report shall contain a list of all customers that have paid the Common Facilities hook-up fee tariff, the amount each has paid, the amount of money spent from the hook-up fees balance, the amount of interest earned (if any) on the balance of hook-up fees collected, and a list of all facilities that have been installed with the tariff funds during the 12- month period.

(Continued on Sheet No. 7.4)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE (continued)**

### V. LARGE WATER USERS

Any development with a projected average daily water demand greater than 1,700 gallons per day per acre is considered to be a Large User. Large Users will be required to provide an additional renewable water supply source to the Company to meet the demands of the development that are greater than 1,700 gallons per day per acre. Examples of a renewable water supply source include surface water or a groundwater well with long-term storage credits. The renewable water supply source must be approved by the Company, and must have the appropriately allocated water rights that will be conveyed to the Company. The costs to provide a renewable water supply source to the Company will not be credited as an offset to the Common Facilities Hook-Up Fee because such costs will be due to the exclusive need for additional water by the Large User; however, the cost of the portion of a renewable water supply source that is in excess of the Large User's need will be credited as an offset to the Common Facilities Hook-Up Fee.

Large Users may be required to enter into an agreement with the Company that will define terms and conditions, and will include fees that will be charged to Large Users for over usage. Fees will incur if Large Users use water in excess of the supply source provided, which will be reviewed by the Company on an annual basis. Continued excessive use could result in the Company requiring the Large User to develop and implement a water use reduction plan or, as a last resort, court action.

The Large Water User Policy in the San Tan Water District Hook-Up Fee tariff will take effect on January 1, 2026, and will not apply to those parcels or areas where: (1) there is an effective Master Utility Agreement, Master Development Agreement, Main Extension Agreement or similar agreement that applies to that area; and (2) the parcel or area has been platted by December 31, 2025.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

(Water Conservation Phone)

## San Tan Water District

(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Public Education Program Tariff - BMP**

### **PURPOSE**

A program for the Company to provide free written information on water conservation measures to its customers and to remind them of the importance of conserving water (Required Public Education Program).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- The Company shall provide two newsletters to each customer; one to be provided in the spring, the
  other in the fall. The goal of the letters is to provide timely information to customers in preparation of
  the hot summer months, and the cold winter months, in regards to water uses. The Company shall
  remind customers of the importance of water conservation measures and inform them of the
  information available from the Company.
- 2. Information in the newsletters shall include water savings tips, home preparation recommendations for water systems/pipes, landscape maintenance issues for summer and winter, water cistern maintenance reminders and additional pertinent digital format which can be e-mailed to customers upon request or posted on the Company's website.
- 3. Communication channels shall include one or more of the following: water bill inserts, messages on water bills, Company web page, post cards, e-mails and special mailings of print pieces, whichever is the most cost-effective and appropriate for the subject at hand.
- 4. Free written water conservation materials shall be available in the Company's business office and the Company shall send information to customers on request.
- 5. The Company may distribute water conservation information at other locations such as libraries, chamber of commerce, community events, etc., as well.
- 6. The Company shall keep a record of the following information and make it available to the Commission upon request.
  - a. A description of each communication channel (i.e., the way messages will be provided) and the number of times it has been used.
  - b. The number of customers reached (or an estimate).
  - c. A description of the written water conservation material provided free to customers.

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ISSUED BY: Sheryl L. Hubbard, Director, Rates

### San Tan Water District

(Name of Service Area)

## BEST MANAGEMENT PRACTICES

## New Homeowner Landscape Information Tariff – BMP 2.3

### **PURPOSE**

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. Upon establishment of water service the Company shall provide a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, all applicable rate tariffs, a basic interior-exterior water saving pamphlet, xeriscape landscape information, and information on where to find low water use plant lists, watering guidelines, and a rain water harvesting pamphlet.
- 2. Upon customer request, the Company shall provide:
  - a. On-site consultations on low water use landscaping and efficient watering practices.
  - b. A summary of water saving options.
- 3. The number of packets provided to new customers will be recorded and made available to the Commission upon request.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

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(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

## Residential Audit Program Tariff – BMP 3.1

### **PURPOSE**

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall offer self-audit information.
- 2. The Company or designated representative shall provide all customers that request them with a self–audit kit.
- 3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
- 4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
- 5. The Company shall keep a record of the following information and make it available upon request:
  - a. A description of the water conservation material provided in the kit.
  - b. The number of kits provided to customers.
  - c. Implementation costs of the Residential Audit Program.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

## San Tan Water District

(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### Customer High Water Use Inquiry Resolution Tariff – BMP 3.6

### **PURPOSE**

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall handle high water use inquiries as calls are received.
- 2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
- 3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
- 4. The Company shall follow up in some way on every customer and keep a record of inquiries and follow-up activities. .

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

### San Tan Water District

(Name of Service Area)

## BEST MANAGEMENT PRACTICES

### **Customer High Water Use Notification Tariff – BMP 3.7**

### **PURPOSE**

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
- 2. The Company shall identify customers with high consumption and investigate each instance to determine the possible cause.
- 3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
- 4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
- 5. In the notification, the customer will be reminded of at least the following water-consumption occurrences:
  - a. Check for leaks, running toilets, or valves or flappers that need to be replaced.
  - b. Check landscape watering system valves periodically for leaks and keep sprinkler heads in good shape.
  - c. Adjust sprinklers so only the vegetation is watered and not the house, sidewalk, or street, etc.
  - d. Continue water conservation efforts with any pools such as installing covers on pools and spas and checking for leaks around pumps.
- 6. In the notification, the customer will also be reminded of at least the following ordinary life events that can cause a spike in water usage:
  - a. More people in the home than usual taking baths and showers.
  - b. Doing more loads of laundry than usual.
  - c. Doing a landscape project or starting a new lawn.
  - d. Washing vehicles more often than usual.

(Continued on Sheet No. 8.5)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

## San Tan Water District

(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

## <u>Customer High Water Use Notification Tariff – BMP 3.7</u> (Continued)

- 7. The Company shall offer water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
- 8. The Company shall assist the customer in self-water audit and assist the customer in determining what might be causing the high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit the Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
- 9. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded and made available to the Commission upon request.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025

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ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

### San Tan Water District

(Name of Service Area)

## BEST MANAGEMENT PRACTICES

## <u>Water Waste Investigations and Information Tariff – BMP 3.8</u>

### **PURPOSE**

A program for the Company to assist customers with water waste complaints and provide customers with information designed to improve water use efficiency (Modified Non-Per Capita Conservation Program Best Management Practice Category 3: Outreach Services 3.8: Water Waste Investigations and Information).

### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission specifically R14-2-403 and R14-2-410 and were adapted from the Arizona Departments of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall handle water waste complaints as calls are received.
- 2. Calls shall be taken by a customer service representative who has been trained to determine the type of water waste and to determine if it may be attributed to a leak or broken water line.
- 3. The Company shall follow up on every water waste complaint.
- 4. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to investigate further and notify the responsible party of the waste and offer assistance and information to prevent waste in the future.
- 5. A letter of enforcement will be issued to customers with water running beyond the curb and/or off the customers' property due to such things as, but limited to, backwashing of pools, broken sprinkler heads, and over watering of lawns beyond the saturation point.
- 6. The same procedures outline above in item #4 will be followed in the event of a second violation within a 12 month period. In the event of a third violation the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E (applicable service reconnection fees shall apply).
- 7. The Company shall record each account and each instance noted for water waste, and action taken and any follow-up activities.
- 8. Subject to the provisions of this tariff, compliance with the water waste resolution will be a condition of service.
- 9. The Company shall provide to its customers a complete copy of its tariff and all attachments upon request and to each new customer. The customer shall abide by the water waste restriction.
- 10. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

(Name of Service Area)

## BEST MANAGEMENT PRACTICES

## <u>Leak Detection Program Tariff – BMP 4.1</u>

### **PURPOSE**

A program for the Company to systematically evaluate its water distribution system to identify and repair leaks (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.1 Leak Detection Program).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall implement a comprehensive leak detection and repair program to attain and maintain a goal of less than 10 percent unaccounted for water loss in its system(s). The program must include auditing procedures, in-field leak detection and repair efforts. The Company shall take whatever steps are necessary to ensure that its water system is operating at optimal efficiency.
- 2. On a systematic basis, at least every two years (annually for smaller systems), the Company shall inspect its water distribution system (to include hydrants, valves, tanks, pumps, etc. in the distribution system) to identify and repair leaks. Detection shall be followed by repair or in some cases replacement. Repair vs. replacement will depend upon site-specific leakage rates and costs.
- 3. Leak Detection efforts should focus on the portion of the distribution system with the greatest expected problems, including:
  - i. areas with a history of excessive leak and break rates;
  - ii. areas where leaks and breaks can result in the heaviest property damage;
  - iii. areas where system pressure is high;
  - iv. areas exposed to stray current and traffic vibration;
  - v. areas near stream crossings; and,
  - vi. areas where loads on pipe may exceed design loads.

(Continued on Sheet No. 8.8)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

(Name of Service Area)

## BEST MANAGEMENT PRACTICES

## <u>Leak Detection Program Tariff – BMP 4.1 (continued)</u>

- 4. The Company shall keep accurate and detailed records concerning its leak detection and repair/rehabilitation program and the associated costs. Records of repairs shall include: possible causes of leak; estimated amount of water lost; and date of repair. These records shall be made available to the Commission upon request.
- 5. The Company shall maintain a complete set of updated distribution system maps.
- 6. The Company shall ensure that properly functioning (accurate) and appropriately sized meters are installed on all service and source connections. All meters 1-inch and smaller shall be inspected at least once every ten years or upon registering 1,000,000 gallons of usage, whichever comes first. Meters larger than 1-inch shall be inspected at least once every five years or upon registering 1,000,000 gallons of usage, whichever comes first.
- 7. The inspection will be accomplished by having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair. In addition, meters shall be randomly selected for flow testing to identify potentially under-registering meters.
- 8. The Company shall conduct a water audit annually which includes the following steps to determine how efficient each water system is operating and where the losses might be.
  - a. Use coordinated monthly source and service meter readings to calculate how much water enters and leaves the system during the 12 month review period.
  - b. Track and estimate any unmetered authorized uses.
  - c. Calculate the total amount of leakage using the following formula:

Unaccounted for water (%) = [(Production and/or purchased water minus metered use & estimated authorized un-metered use) / (Production and/or purchased water)] x 100

- d. Authorized un-metered uses may include firefighting, main flushing, process water for water treatment plants, etc. Water losses include all water that is not identified as authorized metered water use or authorized un-metered use.
- e. Determine possible reasons for leakage, including physical leaks and unauthorized uses.
- f. Analyze results to determine the improvements needed, such as, better accounting practices, leak survey or replacing old distribution pipes.
- 9. The Company shall keep accurate and detailed records concerning its annual water audit results. These records shall be made available to the Commission upon request.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025

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ISSUED BY: Sheryl L. Hubbard, Director, Rates

(Name of Service Area)

## BEST MANAGEMENT PRACTICES

## Meter Repair and/or Replacement Tariff – BMP 4.2

### <u>PURPOSE</u>

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters and to repair or replace them (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. On a systematic basis, the Company will inspect 100 percent of its 1-inch and smaller in-service water meters at least once every ten years for one of the following reasons (whichever occurs first):
  - a. A meter reading complaint is filed with the Company by a customer of Arizona Corporation Commission Staff,
  - b. A meter has registered 1,000,000 gallons of usage.
  - c. A meter has been in service for ten years.
- 2. Meters larger than 1-inch shall be inspected for one of the following reasons:
  - A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
  - b. A meter has been in service for five years.
- 3. The inspection will be accomplished by having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair. In addition, meters shall be randomly selected for flow testing to identify potentially under-registering meters.
- 4. The Company shall also replace or reprogram any water meters that do not register in gallons. Within 5 years of the initial effective date of this tariff, the Company shall replace or reprogram all:
  - a. 1-inch and smaller meters such that they register usage in 1 gallon increments,
  - b. 1/2-inch through 4-inch meters such that they register in 10 gallon increments, and
  - c. 6-inch and larger meters such that they register in 100 gallon increments.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

(623) 445-2416 (Water Conservation Phone)

#### San Tan Water District (Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### Water System Tampering Tariff – BMP 5.2

#### **PURPOSE**

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

#### REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
- 2. Compliance with the provisions of this tariff will be a condition of service.
- 3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
- 4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
- 5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

# San Tan Water District (Name of Service Area)

### **BEST MANAGEMENT PRACTICES**

# <u>Low Water Use Landscaping Requirements Tariff for Model Homes in New Residential Developments – BMP 5.5</u>

#### **PURPOSE**

A program for the Company to reduce water use within its service area and/or increase water use efficiency by limiting or reducing water used for specific purposes (Modified non-Per Capita Conservation Program BMP Category 5: Ordinances/ Conditions of Service/Tariffs 5.5: Low Water Use Landscaping Requirements Tariff for Model Homes in New Residential Developments).

#### REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically A.A.C. R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall provide to the customer/developer/builder distinct guidelines for landscape planning and design for model homes.
- 2. The following landscape restrictions will be required in order for a customer/developer/builder to receive water service to its model homes from the Company on or after the effective date of this tariff.

Restrictions Applicable to All New Model Home Landscaping -

- a. Model Home landscaping will involve strategic planning and design. Landscaped areas will be divided into zones based on water requirements. Each model will have efficient irrigation systems, properly designed and maintained.
- b. All models will be placed on a drip irrigation system with a timer for shrubs and trees to apply water directly to the roots where it is needed. Watering schedules will be adjusted each month to match seasonal weather conditions and landscape requirements.
- c. All from yards shall be landscaped with xeriscape (low water use) materials. A list of low water use landscaping materials is available from the Company upon request. No turf of any kind that required watering shall be allowed in front of yards.
- d. Turf in back yards shall be limited to no more than fifty percent (50%) of the total backyard area
- e. No model home shall be equipped with a swimming pool, jacuzzi, or other water –use intensive feature (e.g., fountain fish pond, etc.).
- f. Model home landscapes will require minimal but appropriate maintenance. Landscape maintenance may include pruning, removing trash that has blown into the landscape, occasional weeding and pest management, checking that the irrigation system is functioning properly, and adjusting automatic irrigation systems as the seasons change.

(Continued on Sheet No. 8.12)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

# San Tan Water District (Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

# <u>Low Water Use Landscaping Requirements Tariff for Model Homes in New Residential Developments – BMP 5. (continued)</u>

- 3. Subject to the provisions of this tariff, the installation of the landscape restrictions will be a condition of service.
- 4. The Company shall provide to customer/developer/builder a complete copy of this tariff and all attachments upon request for service. The customer/develop/builder shall follow and abide by these landscape restrictions.
- 5. If after a customer has been connected to the Company water system, the Company discovers that the customer has installed turf or water-use intensive features contrary to the above requirements, the Company shall notify (in writing) the customer of such violation and provide the customer with the appropriate educational materials informing the customer of some possibilities of how to correct the problem. The customer shall be allowed thirty (30) days to come into compliance with the above requirements. If after thirty (30) days the customer is not in compliance with the above requirements, the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E.
- 6. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

# San Tan Water District (Name of Service Area)

## **CURTAILMENT TARIFF**

#### **CURTAILMENT PLAN FOR SAN TAN WATER DISTRICT**

ADEQ Public Water System Numbers: 11-128 & 11-136.

EPCOR Water Arizona Inc. ("Company") is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality's Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of this tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer upon request.

#### Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

<u>Restrictions:</u> Under Stage 1, the Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

#### Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, or
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis or
- c. Company has been notified by a water management entity having authority that Company's water allocation or contract has or will be reduced by up to 20 percent of the full allocation or contract volume.

<u>Restrictions:</u> Under Stage 2, the Company may request that customers voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

(Continued on Sheet No. 9.1)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

# San Tan Water District (Name of Service Area)

## **CURTAILMENT TARIFF**

#### **CURTAILMENT PLAN FOR SAN TAN WATER DISTRICT**

<u>Notice Requirements:</u> Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address, or at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

#### Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, or
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis or
- c. Company has been notified by a water management entity having authority that Company's water allocation or contract has or will be reduced by up to 50 percent of the full allocation or contract volume.

<u>Restrictions:</u> Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent and use indoor water conservation techniques whenever possible. Company shall inform customers of a mandatory restriction on all outside watering, except livestock. Failure to comply will result in disconnection. Standpipe service shall be suspended.

#### Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, Company shall post at least five (5) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the San Tan Water District.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Arizona Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

(Continued on Sheet No. 9.2)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

(Name of Service Area)

## **CURTAILMENT TARIFF**

#### **CURTAILMENT PLAN FOR SAN TAN WATER DISTRICT**

#### Stage 4 Exists When:

- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, or
- b. Company has identified issues such as steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.
- c. Company has been notified by a water management entity having authority that Company's water allocation or contract has or will be reduced by over 50 percent of the full allocation or contract volume.

<u>Restrictions:</u> Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- Washing of any vehicle is prohibited
- ♦ The use of water for dust control or any outdoor cleaning uses is prohibited
- ♦ The use of drip or misting systems of any kind is prohibited
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- The use of construction water is prohibited
- Restaurant patrons shall be served water only upon request
- Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

#### Notice Requirements:

- Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 4, Company shall post at least eight (8) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the San Tan Water District.
- 3. The Company shall notify the Consumer Services Section of the Utilities Division of the Arizona Corporation Commission at least 12 hours prior to entering Stage 4.

(Continued on Sheet No. 9.3)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

# San Tan Water District

(Name of Service Area)

### **CURTAILMENT TARIFF**

#### **CURTAILMENT PLAN FOR SAN TAN WATER DISTRICT**

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. Upon a customer's third instance of non-compliance, the Company is authorized to take appropriate steps to prevent future violations, including permanently limiting the amount of water the customer can take from the Company.

If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

(Name of Service Area)

## CROSS-CONNECTION AND/OR BACKFLOW TARIFF

#### PURPOSE:

The purpose of this tariff is to protect EPCOR Water Arizona Inc.'s San Tan Water District's ("Company") water from the possibility of contamination caused by the backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C.") R14-2-405.B.6 and A.A.C. R18-4-215.

#### **REQUIREMENTS:**

In compliance with the Rules of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

- 1. The Company may require a customer to pay for and to have installed a backflow-prevention assembly if A.A.C. R18-4-215.B or C applies.
- 2. A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.
- 3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff.
- 4. The Company shall give any existing customer who is required to install a backflow-prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the backflow-prevention assembly within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.

(Continued on Sheet No. 10.1.)

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

## San Tan Water District

(Name of Service Area)

# **CROSS-CONNECTION AND/OR BACKFLOW TARIFF**

- 5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.
- 6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
  - a. assembly identification number and description;
  - b. location;
  - c. date(s) of test(s);
  - d. description of repairs and recommendations for repairs made by tester; and
  - e. the tester's name and certificate number.
- 7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.
- 8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C R14-2-410.

1000 to/

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025 Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

(Name of Service Area)

# WATER SERVICE TERMINATION AGREEMENT

## **RESERVED**

Denotino Accamal Approval

ISSUED: July 31, 2025

Month Day Year

EFFECTIVE: August 1, 2025

Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

(Name of Service Area)

# **CUSTOMER WATER CONSUMPTION INFORMATION SHARING**

#### **RESERVED**

Denotino Accamal Approval

ISSUED: July 31, 2025

Month Day Year

EFFECTIVE: August 1, 2025

Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306

# San Tan Water District

(Name of Service Area)

## <u>OTHER</u>

#### WATER MAIN EXTENSIONS

Water main extensions shall be pursuant to A.A.C. R14-2-406, the Company will provide a refund on the advance equal to 10% of the total gross annual revenue from water sales from each service line that is connected to any water distribution mains that are covered by the main extension agreement, for a period of 10 years.

Refunds will be made by the Company on or before the 31st day of August of each year, covering any refunds owing from water revenues received during the preceding July 1st to June 30th period. A balance remaining at the end of the ten-year period will become a non-refundable contribution in aid of construction. The aggregate refunds under this rule shall in no event exceed the total of the refundable advances in aid of construction. No interest shall be paid by the utility on any amounts advanced.

The refunding provisions will apply to (1) any water main extension agreement entered into on or after a decision approving new rates by the Commission is issued; and (2) where the refunding percentages and duration are not specifically set forth in any other agreement (such as in a master utility agreement or master development agreement).

ISSUED: July 31, 2025 EFFECTIVE: August 1, 2025

Month Day Year Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates

5656 W. Talavi Boulevard, Glendale, AZ 85306