

TEAM TALK

HEALTH, SAFETY, SECURITY & ENVIRONMENT

SAFETY REFOCUS

After the summer, we often see an increase in incidents, near misses, and close calls across EPCOR — many occurring during familiar tasks or routines, making it easier to overlook hazards, miss warning signs, or rely on assumptions instead of actively assessing the situation.

Routine work is not the problem. The risk occurs when routine work becomes routine thinking.

Refer to this Team Talk before starting routine tasks to identify hidden risks and to challenge assumptions.

WHY REFOCUS ON THE ROUTINE?

Over time, familiarity with routine work can lead to:

- Assuming conditions haven't changed
- Relying on experience instead of observation
- Missing warning signs that something isn't right
- Allowing distractions or time pressures to affect our decisions

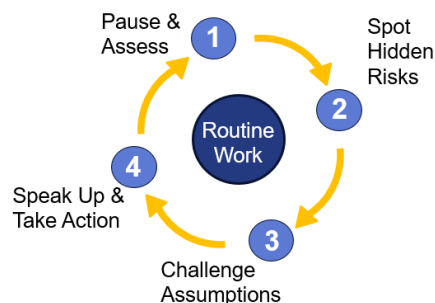
Many incidents occur when warning signs are present but go unnoticed because the task feels familiar.

THE WORK MAY BE ROUTINE. THE RISKS ARE NOT.

When doing routine work, ask yourself:

- What risks are present today?
- What warning signs might I be overlooking?
- What has changed since the last time I did this task?
- What could happen if I take no action?

THE REFOCUS CYCLE



1. Pause & Assess

Before starting work, ask yourself:

- What is different today?
- Have conditions changed?
- Is there anything that deserves a second look?

2. Spot Hidden Risks

Look for:

- Housekeeping issues
- Equipment concerns
- Environmental changes
- Distractions and competing priorities
- Conditions that have become "normal"

3. Challenge Assumptions

Don't assume: "I've done this before," "Nothing has changed," or "It's probably fine."

Experience is valuable, but verification is essential.

4. Speak Up & Take Action

If something doesn't seem right:

- Stop and reassess
- Ask questions
- Address the hazard
- Report concerns
- Share learnings with others